

Vijayakumar Reddy, TOGAF9.2<sup>®</sup>, CISA<sup>®</sup>, CRISC<sup>®</sup>, CGEIT<sup>®</sup>, RESILIA<sup>™</sup>, CISM<sup>®</sup>, MoP<sup>™</sup>, MoV<sup>™</sup>, M\_o\_R<sup>®</sup>, P3O<sup>®</sup>, SDM<sup>®</sup>, MSP<sup>®</sup>, PMP<sup>®</sup>, AgilePM<sup>®</sup>, PRINCE2<sup>®</sup>, PRINCE2 Agile<sup>™</sup>, ITIL4<sup>®</sup> MP, ITIL<sup>®</sup> Expert(42), COBIT5<sup>®</sup>, RSA<sup>®</sup>, MCTS<sup>®</sup>, Java<sup>™</sup> Architect, AgileSHIFT<sup>™</sup>

#### **Summary**

Vijay has close to 2 decades of experience in delivering and managing IT Services, Learning and Organizational Development, Training, Mentoring, Coaching, Software Development, Product and Production Support implementations and has expertise in IT strategy, operations and technology consulting, risk management, IT security, cloud computing and change enablement around large customer accounts, managing and supporting the delivery of large outsourced IT Service and Software Development Engagements and in depth understanding of deal structures and delivery options and models. His experience has been across diverse industry segments – Banking (BFSI), Consumer products, Retail, Oil & Gas, Mining & Refinery and Hospitality.. He currently works as freelancer. Vijay is also certified and fully accredited in Project Management (PRINCE2®), IT Governance (CGEIT®, COBIT5®), Programme Management (MSP®), Agile Project Management (AGILEPM<sup>™</sup>) etc Trainer, Supervisor, Assessor, Mentor, Proctor & Exams Invigilator. He is also certified and fully accredited by EXIN International – ITIL® Trainer and Exams Supervisor (for all the 13 domains from Foundation leading unto Expert and advanced levels). See pages further for full list of accreditations and professional qualifications.

Vijay has strong foundations in IT and grass root IT Services delivery and product development. That coupled with a distinctive academic, professional qualifications, facilitating learning and accreditations background enables him to take on challenging opportunities and adds to the diversity of his experience. He has a strong network of peers and cross functional experts across various management levels and has a great way around orientation and collaboration. He works on various women development & empowerment initiatives he is proud of and a job that he enjoys and loves working in.

#### **Profile**

- Industry Professional with close to 2 decade's versatile, cross-cultural & implementation experience in Service Delivery, ITSM, SDLC, PLM, Project Management, Production Support and Product development & Support Management.
- A forward thinking person who is team oriented, proactive and a confidential and reliable partner to top management.
- Exceptionally well organized with track record that demonstrates self motivation, creativity & initiative to achieve both corporate & personal goals.
- Consistently delivered mission-critical results in the field of IT; seamlessly managed diverse functions.
- Possesses decisive and effective team management skills with demonstrated excellence in working with large dispersed teams.
- An effective communicator with strong Project Management, leadership, team management, relationship management and analytical skills.
- Strong understanding & implementation experience in Global Delivery, LEAN, SixSigma, Project Management, ISO/IEC 20000, & IT Governance.
- Strong Technology understanding and implementation experience.
- Data Center management, BCP testing & execution and Data Center support experience.
- Understanding of Global Delivery Metrics, Account related SLA's and OLA's.
- Experience in Driving/managing service quality and improvement of service delivery processes.
- Strong Software development proficiency using Java and related technologies
- Experience in maintaining security policies, processes, and tools and acted as the primary focal for auditors and delivery teams
- Driving and coordinating during critical events crisis management.
- Ensuring positive customer satisfaction and customer relationship maintenance.
- Continually identify ways to reduce defects, cost of delivery of services and improve service quality.
- Strong ITIL implementation knowledge and application skills.
- Experience in controlling & audit readiness testing.
- Experience of working with large & globally distributed teams, stakeholder, vendor, people management and administrative skills.
- Understanding of client and competitor IT landscape.
- Ability to command respect
- Strong communication skills, both oral and written as well as ability to present to the senior leadership team.
- Experience in solution reviews & facilitation with Competency/Support groups to drive business growth & value addition to the customers
- Ability to take full ownership of handling Work-Packets and accountable for overall Quality and Service levels for Solution responses
- Solid understanding of the business and how IT contributes to the delivery of products or services to meet customer needs
- Good understanding of statistical and analytical principles and processes
- Proven ability to communicate with all levels of personnel, both verbally and in writing
- Negotiating and facilitation skills with Customer service oriented approach

## PPM (Project & Programme Management) Work Experience

Organization, Location	Duration	Role/Client
A2A IMTCS Pvt. Ltd, Bangalore, Nairobi, Doha, Dubai, Abu Dhabi, Ha Noi, Singapore, EU, Kuwait, KSA.	Mar 2014 - Sep 2022	Chief Technology Officer and Lead Trainer
	Oct 2012 – June 2014	Programme / Portfolio Delivery Manager
IBM India Pvt. Ltd., Bangalore, India	Feb 2012 – Sep 2012	Cross Competency Process Manager – 24 Bus
	Dec 2010 – Jan 2012	Service Manager – ITSM Vertical
	Jun 2010 - Nov 2010	Service Availability Manager

	Mar 2010 - May 2010	Availability Service Lead (Transition)
	Jan 2010 - Feb 2010	Service Manager/ GMAC (Transition Project Mgmt)
HSBC Software Development, Pune,	Jun 2009 - Nov 2009	Senior Software Developer and Project Lead
London.	Dec 2007 - May 2009	Systems Software Developer
ITC Infotech, Bangalore, India	Feb 2007 - Nov 2007	IT Executive / Santander
	Apr 2006 - Jan 2007	Solutions Delivery Executive / Abbey UK

# Professional Credentials, Qualifications and Certifications

Professional Certifications	Public Exam Grade / GPA
COBOL programming on IBM Mainframes – AD40 – IBM	A+
Sun Certified Java Programmer for J2SE version 1.4	98%
HSBC Global Technology certified IT Service Management Executive	A+
ITIL v3 Foundation – EXIN	87%
German Level 1 certification for Language Proficiency - Symbiosis (SIFL)	В
Sun Certified Web Component Developer for Java2 Enterprise Edition (J2EE) version 5.0	99%
Certified Six Sigma Green Belt - The Indian Statistical Institute (ISI)	100%
Lean Management Certification – Six Sigma Certification Pvt LTD	100%
ISO/IEC 20000 - ITSM – EXIN	98%
ISO/IEC 27002 – Information Security – EXIN	92%
Lean for Services – IBM	100%
Web User Interface (UI) Development Foundation Certification – IBM	100%
Web User Interface (UI) Development Practitioner Certification – IBM	100%
Web User Interface (UI) Development Advanced Practitioner Certification – IBM	100%
Microsoft operations Framework - MOFF 4.0 – EXIN / Microsoft Corporation	100%
PMP® - Project Management Professional – PMBoK 4.0 - PMI.org	89%
COBIT v4.1 - ISACA.org	93%
ITIL V3 Expert (41 credits) – (ITILF, SS, SD, ST, SO, CSI, OSA, RCV, SOA, PPO, MALC) - EXIN	92% Average
Management of Projects – PRINCE2® Foundation and Practitioner – APMG	82%
IBM Certified Solutions Advisor for IBM Cloud Computing Architecture V2	100%
Microsoft Certified Technology Specialist – Managing Projects with MS Project 2010	98%
Process Excellence – Lean Six Sigma Black Belt - IBM	100%
COBIT 5.0 – ISACA.org / APMG International	100%
EXIN Cloud Computing Certificate	89%
EXIN Certified Integrator for Secure Cloud Services Management	100%
IBM Certified Solution Designer – Rational Software Architect	100%
Managing Successful Programmes – MSP® Foundation, Practitioner & Advanced Practitioner – APMG	100%
Certified AGILE Project Manager - Foundation and Practitioner - APMG	91%
Management of Risk – M_o_R® - Foundation and Practitioner – EXIN and PEOPLECERT	98%
Management of Portfolios – Foundation - MoP™ - PEOPLECERT	90%
Management of Portfolios – Practitioner - MoP™ - PEOPLECERT	82%
Portfolio, Programme and Project Offices – P3O® - Foundation and Practitioner – PEOPLECERT	92%
PRINCE2 Agile <sup>™</sup> - Foundation and Practitioner	88%
Certified COBIT5 Implementer	94%
Certified COBIT5 Assessor	92%
MoV™ - Management of Value – Foundation and Practitioner	96%
PRINCE2® 2017 Edition Practitioner - TTT	95%
CGEIT® - ISACA	83%
Certified DevOps® Master	95%
Certified DevOps® Professional	98%
Certified Agile Scrum Master - ASM®	88%
Certified Agile Scrum Product Owner - ASPO®	95%
RESILIA™ Foundation	92%
RESILIA™ - Cyber Resilience Practitioner	88%
ITIL4 Foundation	100%
ITIL4 MP	95%
CRISC® - Risk and Information Systems Control	Graded 550+
TOGAF 9.2 Foundation and Certified	86%
SDA® - Service Desk Analyst	88%
SDM® - Service Desk Manager	87%
SPEM® - OMG	90%
P3M3	N/A
CISA® - ISACA	87%

# Training Accreditations (Professionally Qualified and Accredited Trainer)

Accredited and Qualified In	Year
PRINCE2 Foundation and Practitioner Trainer – A grade (International)	2012 (Renewed)
PRINCE2 Exams Proctor, Invigilator and Supervisor	2012 (Renewed)

ITIL Trainer (all Modules) and Exams Supervisor and Proctor	2012 (Renewed)
COBIT 5.0 Trainer, Exams Proctor, Invigilator and Supervisor – A grade (International)	2013 (Renewed)
MSP Foundation, Practitioner & Advanced Practitioner Trainer – A grade (International)	2013 (Renewed)
MSP Exams Proctor, Invigilator and Supervisor	2013 (Renewed)
Agile Project Management Foundation and Practitioner Trainer – A grade (International)	2014 (Renewed)
Agile Project Management Exams Proctor, Invigilator and Supervisor	2014 (Renewed)
M_o_R Foundation and Practitioner Trainer – A grade (International)	2014 (Renewed)
MSP Exams Proctor, Invigilator and Supervisor	2014 (Renewed)
ISO 20000 Trainer and Supervisor	2014 (Renewed)
ISO 27002 Trainer and Supervisor	2014 (Renewed)
EXIN Cloud Computing Foundation and Advanced – Trainer and Supervisor	2014 (Renewed)
Six Sigma Green Belt, Black Belt and Lean IT - Trainer	2014 (Renewed)
MPP – Microsoft Project Planner 2010 and 2013 - Trainer	2013 (Upgraded)
MoP Foundation, Practitioner & Advanced Practitioner Trainer – A grade (International)	2015 (Renewed)
MoP Exams Proctor, Invigilator and Supervisor	2015 (Renewed)
P3O Foundation, Practitioner & Advanced Practitioner Trainer – A grade (International)	2015 (Renewed)
P3O Exams Proctor, Invigilator and Supervisor	2015 (Renewed)
MoV Exams Proctor, Invigilator and Supervisor	2016 (Renewed)
DevOps Foundation, Professional and Master Qualifications Scheme	2018 (Approved)
Agile Scrum Qualification Levels	2017 (Renewed)
ISACA CGEIT® - Certified in the Governance of Enterprise IT	2018 (Approved)
AgileSHIFT™	2018 (Approved)

# Project, Programme, Portfolio, Risk, Service Management Training Experience in the last 10 years

Organization, Location	Duration	Training Modules
Harmony, Simplilearn, VTT, Mastek, Infosys, TCS, Adept Technology, Bangalore, Kolkata,	Mar 2009 - Till date	ITIL Foundation, all Intermediate modules, MALC, ISO 20k-ITSM, Cloud Computing and ISO 27002.
Chennai, Mumbai, Hyderabad, Delhi, Ha Noi –	April 2012 – Till date	PRINCE2 Foundation and Practitioner
Vietnam, Nairobi – Kenya, UAE – Dubai, Abu Dhabi,	May 2013 – Till date	MSP Foundation, Practitioner and Advanced Practitioner.
Singapore, Malaysia, Jordan, KSA, Chad, Riyadh Qatar, Addis Ababa, Kuwait.	Jan 2013 – Till date	COBIT 5.0, MoP, MoR, MoV, Agile, CGEIT
IBM, Shell, Intel, Vodafone, Infosys, TCS, Wipro, HCL Infosystems, Tata Motors, Toyota, Philips, JP Morgan, Samsung, Google, Amazon, MRF, RBI, CTS, Capgemini, SAP Labs, IRL, Simplilearn, KA LLP India, Red Sea Dev Company	Jan 2010 – Till date	PPM, IT Governance, PMO, Agile, Scrum, ISO, Auditing, Balanced Scorecard, SIAM, DevOps, J2SE and J2EE modules for OCJP, OCBCD, OCJE, OCJWSD and OCWCD exams, SQL Expert, IBM Service Oriented Architecture, IBM Cloud Computing.

# Mentoring Experience – As on June 2019

Subject	Mentee Details	No. of Mentees
ITIL Foundation, Intermediate and MALC	Project Managers, Change Managers, Problem Managers, Incident Managers.	3122
PMP	Project Managers	1918
MSP	Programme Managers	2624
MoP	Portfolio Managers	652
P30	PMO staff	833
M_o_R	Project Managers, Programme Managers, Operational Line Managers	355
PRINCE2 Foundation and Practitioner	Project Managers and Project Administrators	5182
ISO/IEC 20000	Project Managers, Change Managers, Problem Managers, Incident Managers	1567
MOFF 4.0	Service Managers, Operations Managers	261
IBM Cloud Architecture V2	Service Coordinator	1610
Java Programmer Cert	System Programmers, Java Developers, Application administrators and developers	4935
Java Web Component Development Cert	Senior System Programmers, Senior Java Developers, Senior Application administrators and Senior developers	1833
ISO/IEC 27002	Service Coordinator, Project Managers, Change Managers, Problem Managers, Incident Managers, CXO, Risk Managers, Operations etc.	1666
COBIT5	Governance team, Project and Program Managers	1602
SQL Expert	System Programmers and Developer	31
Java Web Services & Business Component	System Programmers, Java Developers, Application administrators and developers	68
IBM WebSphere Application Server Administration	System Administrators and Programmers, Java Developers, Application administrators and developers	193

## **Corporate Training Sessions (Sample list) – AXELOS & PMI Products**

Organizations	Subject(s)
IBM India, Bangalore	ITIL, PRINCE2, MSP, COBIT5, PMP
Ernst and Young, Bangalore	ITIL Foundation & Intermediate
Standard Chartered, Chennai, Nairobi and Singapore	ITIL Foundation, COBIT 2019
Safaricom, Nairobi	ISO22301, ISO 27002, PRINCE2 and MSP
Ministry of IT, Government of Vietnam, Hanoi	Cloud Computing, ITIL Foundation, PMP and PRINCE2
Tata Consultancy Services, Bangalore	ITIL, PRINCE2, MSP and M_o_R
Wipro Consulting, Chennai	ITIL, PRINCE2 and MSP
Adept Technology, Bangalore, Hyderabad, Chennai, Mumbai, New Delhi	ITIL Foundation, PMP, COBIT5, and PRINCE2
Mastek Corporation, Mumbai	MSP, TOGAF 9.1
Robert Bosch, Bangalore	PRINCE2, ITIL, MoP and MSP
Kirloskar, Bangalore	PRINCE2, ITIL and MSP
ANZ India, Bangalore	PRINCE2, ITIL Intermediate and MSP
Accenture, Bangalore	ITIL, PRINCE2, MSP, COBIT5, PMP
Harmony Solutions, Nairobi	MSP, ITIL MALC
Zeus IT, Abu Dhabi	ISO22301, MSP, MoR, PRINCE2, ITIL, Six Sigma
Computer Learning Center, Nairobi and Dubai	P3O, MSP and PRINCE2
Global Knowledge, Nairobi	CISM, MSP and PRINCE2
NetPro ITI, Hanoi	PRINCE2, ITIL Foundation, CRISC
Dell India, Bangalore	PRINCE2, ITIL and MSP
KRA, Kenya	COBIT5 Assessor, PRINCE2, ITIL and MSP
United Nations, East Africa	PRINCE2, COBIT5, ITIL and MSP
KENINDIA LTD	PRINCE2, ITIL, CGEIT and MSP
KCB – Kenya Commercial Bank LTD	PRINCE2, ITIL and MSP
IRIL, Nairobi	TOGAF 9.2, PRINCE2, ITIL and MSP
Harmony Solutions LTD	PRINCE2, ITIL and MSP
Accenture, India, Norway	PRINCE2, COBIT5, ITIL, M_o_R and MSP
IBM India, Bangalore, Chennai	PRINCE2, Cloud Computing, ITIL and MSP
Kenya Power LTD	PRINCE2, ITIL and MSP
Shell India Markets PVT LTD	MSP and MoP, CISA
Vodafone India PVT LTD	Agile Scrum Master and MSP
Etilisalat UAE	P3O, MoP, P3M3 and MoP
Al-Shaya	P3O, MoP, P3M3 and MoP
The Red Sea Development Company, Riyadh	ITIL, PMP
Bosch Group, Germany	TOGAF 9.2, ISO 21502
Central Bank of Jordan, Amman	COBIT5 Foundation, Implementation & Assessor, ISO 55000

#### **Technical Expertise**

- Lean implementation tools: Value Stream Mapping, Cellular manufacturing, JIT, Kanban Systems, Kaizen, Poka-Yoke, TPM, Visual Control, Inventory Management and 5's Concepts
- Web Technologies: J2SE, J2EE, Servlets, JSP, JSTL, Struts, BankSphere, EJB, Spring, JSF, Hibernate, J2EE Design Patterns, IBM Websphere Business Components Composer, Web Services, Portals, JavaScript.
- Databases: Oracle, DB2, MySQL, MS SQL.
- Infrastructure Components: WAS, WPS, Sun Java System Application Server, Tomcat, Glassfish, Weblogic, Iplanet, Apache, Windows Advanced Server, Sun Solaris UNIX sparc, Linux, AS400, AIX, HP-UX.
- Development Tools: WSAD, RAD, Sun Java Studio Enterprise, Eclipse, NetBeans, Altova XML Spy professional.
- Enterprise processes and frameworks: ITIL, COBIT, ISO/IEC 20000, ISO/IEC 27002, VAL IT, PRINCE2, Lean, Six Sigma, PMBoK, TOGAF, CMMI for Services, eSCM-CL, MSP, M\_o\_R.
- Ticketing tools: GSD CA, Unicenter CA, WQM, Remedy Mid Tier, Remedy ARS, HP Service Centre, IBM Rational Clear Quest, IBM One View and Manage Now.
- Adobe tools: Adobe Acrobat Professional Middle East and Asia Pacific, Adobe LiveCycle Designer, Adobe Acrobat Distiller, Adobe Photoshop.
- ERP: Saba 5.3
- Microsoft tools: MS Office, MS Visio.
- Project Management tools: MS Project, IBM Rational Portfolio Manager, concept Knowledge of P2MSP
- Statistical tools: Minitab, SAS.
- Repositories and SCM tools: CVS, MKS, PVCS, MVCS, VSS, Team Site, Live Site, Team room, IBM Rational Clear case.
- Packaging, Build and Release tools: IBM Rational Build Forge Enterprise Edition, Apache Ant and Visual Build.
- Server/network Connectivity tools: F-Secure SSH Client, Hummingbird Neighborhood, Smart FTP, Putty, FileNet, WAS/WPS admin console, Iseries client, MQ client, Citrix.
- Other Tools: Toad, Dream Weaver, Audacity, Flash.
- IT Processes: Security Patch Management, System Health Checking, Logical Identity and Access Management, Performance and Capacity Management, System Backup and Restore, all of the 26 ITIL Processes.
- Video Recording: Official videos for PRINCE2, MSP, COBIT5, AgilePM, ITIL (SS, SD, ST, SO, CSI, OSA, RCV, SOA, PPO, MALC), PMP, CAPM etc.
- Creating Courseware for all qualification levels: PRINCE2, MSP, M\_o\_R, MoP, P3O, COBIT5, AgilePM, ITIL (SS, SD, ST, SO, CSI, OSA, RCV, SOA, PPO, MALC), PMP, CAPM, CISM, CGEIT, CRISC, TOGAF 9.2 and 10, CISA etc.

- Banking
- IT

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- ITES
- Security
- Education
- Financial Services
- Insurance
- Hospitality
- RetailTouris
- Tourism
- Airlines
- Telecom
  - Oil, Gas and Mining
- Construction
- Engineering
- Manufacturing

#### **Experience summary on Major Projects, Programmes & Operations**

#### Freelance Trainer, CEO and Independent Executive Director (Board)

Duration:April 2014 to presentRole:Lead Consultant and AdvisorTeam size:NAResponsibilities:Training, consulting and exams delivery around the globe.

## IBM Global Technology Services – Global Process Initiative (GPI)

Duration:	Sep 2013 to June 2014
Role:	Programme Delivery Manager
Team size:	45
Client:	IBM Strategic Outsourcing Delivery
Company:	IBM India Pvt LTD
Dept:	Global Technology Services

#### IBM Global Technology Services – Global Process Initiative (GPI)

Duration:	Oct 2012 to Aug 2013
Role:	GPI Deployment Manager
Team size:	6
Client:	IBM Global Services
Company:	IBM India Pvt LTD
Dept:	Global Technology Services

#### IBM Global Technology Services - Global Process Initiative

Duration: Feb 2012 to	o Sep 2012 date
Role:	Cross Competency Process Manager
Team size:	11
Client:	IBM Global Services
Company:	IBM India Pvt LTD
Dept:	Global Technology Services

## IBM Global Technology Services – IT Service Management

Duration:	Dec 2010 to Jan 2012
Role:	Service Manager
Team size:	33 – GDF Pool
Client:	Service Master
Company:	IBM India Pvt LTD
Dept:	Integrated Technology Delivery – Global Delivery

#### IBM Global Technology Services - IT Service Management - Availability

Duration:	Mar 2010 till Nov 2010
Role:	Account Focal - Availability Service Lead and Critical Incident Manager
Team size:	Clustered pool - 32
Client: -	Service Master
Company: -	IBM India Pvt LTD
Dept:	ITD – Global Delivery, Global Technology Services

## HFC Credit Card Websites (Both apply and service - customer facing)

Duration: Jun 2009 till Nov 2009		
Role:	Senior Software Developer	
Team size:	6	
Client: -	Household Finance Corporation Bank (Member of HSBC group), John Lewis Partnership, B&Q plc, Orange, Marbles, Beneficial finance.	
Company:	HSBC Global Technology Center, Pune.	
Dept:	Retail Banking	

## HSBC Retail Lending Applications - CARDS and Loans (13 applications) staff facing

Duration:	Jan 2009 till May 2009
Role:	Software Developer
Team size:	18
Client:	HFC Bank UK, HSBC Polska Poland, HSBC Czech Republic, HSBC Ireland, HSBC Hungary, HSBC Slovakia, John Lewis
	Partnership, B&Q plc, Kingfisher plc, Orange, Marbles, Homebase, Curry's, DSGi plc, PC world, Sony Financial Services.
Company:	HSBC Global Technology Center, Pune.
Dept:	Retail Banking

## HSBC Personal and Business Internet Banking application

Duration:	Sep 2008 till Dec 2008
Role:	Software Developer
Team size:	42
Client:	HSBC Bank Plc, UK, Srilanka, India, Malaysia, Singapore.
Company:	HSBC Global Technology Center, Pune.
Dept:	Retail Banking

#### SABB - Saudi British Bank - Loan application

Duration:	Apr 2008 till Aug 2008
Role:	Software Developer
Team size:	15
Client:	Saudi British Bank (Member of HSBC group)
Company:	HSBC Global Technology Center, Pune.
Dept:	Retail Banking

#### Applications on WAS (Websphere Application Server) migration project – 5.1 to 7

Duration:	Dec 2007 till Mar 2008
Role:	Application consultant – Software Developer
Team size:	13
Client: -	HSBC
Company:	HSBC Global Technology Center, Pune.
Company: Dept:	Retail Banking

## Enterprise Learning Management Suite (ELMS)

Duration:	Jan 2007 till Nov 2007
Role:	Developer
Team Size:	4
Client:	Abbey National, UK.
Company:	ITC Infotech India LTD, Bangalore.
Dept:	BFSI

# SLRDb (Secured Lending Relational Database management system), RIMS (Retail Information Management System) and Creditor Support

Duration:	Apr 2006 till Dec 2006
Role:	Assistant solutions delivery
Team Size:	6
Client:	Abbey National, UK.
Company:	ITC Infotech India LTD, Bangalore
Dept:	BFSI

#### BankSphere

Duration: Role: Team Size: Client: Company: Dept: Apr 2003 till Dec 2006 Developer 22 Santander Group ITC Infotech India LTD, Bangalore. BFSI

- Aptech Certified Computer Professional, Bangalore
- Certificate in Social Service for creating awareness and assisting in raising funds (INR 4 million) Help Age India
- German Level 1 course from Symbiosis International Institute, Pune.
- Lead a workshop on 'Mathematical Modeling and Computer Simulation' by CSIR and National Aerospace Laboratories at MES College
- Lead 'Vismaya' team held in Bhagavan Mahaveer Jain College.
- Lead 'Circuit' team held in Christ College, Bangalore. Won 3rd prize in Electronic quiz competition.
- Awarded S V Chary endowment prize & cash award for securing highest aggregate marks in Electronics for the University Bangalore University.

#### Professional Participations and Accolades and Social Responsibility

- Built 6 toilets for Government schools in Karnataka
- Currently Sponsoring Mid-day meals to 800+ school children in North Karnataka
- Legally Adopted a Girl child and brought home through the Indian Judiciary process
- Active contributor to the Prime minister's National relief fund
- Took part in a national movement of planting a million trees on a single day in Karnataka
- Won third prize in campus quiz competition on latest developments in and out of the parent company, ITC LTD.
- Part of the CSR environment conservation programs in ITC, HSBC and IBM.
- TEAM (Together Everyone Achieves More) award in recognition towards my contributions to the team HSBC.
- Certificate of Recognition for outstanding performance award HSBC.
- Active member of IBM On-Demand Community.

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- Captain and coordinator of the front-end java cricket team in HSBC
- Interview clients, business visitors, senior management personnel for the in-house newsletter within the department in HSBC
- · Key note delivery to the visiting clients about the applications and resources optimization efforts in HSBC Global Technology
- Awarded Employee Engagement Champion at IBM India
- Assistant Building Manager for emergency services at a critical IBM office in Bangalore
- Inducted to IBM Service Delivery Hall Of Fame (HOF®)
- Member of Women empowerment council North Bangalore (Registered)

#### **Professional Memberships:**

ISACA - Member since Jan 2018 - Global and Bengaluru Chapter AXELOS - Member since Jan 2014 ITIL - Member since 2016 PRINCE2 - Member since 2016 MSP- Member since 2016 Project Management Institute (PMI<sup>®</sup>) Membership ID – 1988098, member since Jan 2011 Pm4scusses – APMG – Member since March 2012 ITIL4scusses – APMG – Member since Dec 2011 AEA® - Association of Enterprise Architects since 2019

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